SECTION 1. ORGANIZER OF THE CAMPAIGN

- **1.1.** The organizer of the "**PROGRAM RABLA**" Campaign is **Torris Med S.R.L.**, a limited liability company registered under the laws of the Republic of Moldova with the Public Services Agency, registration number (IDNO) 1017600022089, headquartered at 23 Mihail Sadoveanu Street, Chisinau, Republic of Moldova, hereinafter referred to as the "**Organizer**".
- **1.2.** The campaign will be conducted in accordance with the Official Campaign Regulations (hereinafter referred to as the "**Regulations**"), which are mandatory for all participants. They are required to adhere to the terms and conditions of these Regulations.
- **1.3.** The Regulations are drawn up and will be made public in accordance with the applicable legislation of the Republic of Moldova by making them freely available to any person on the official website https://aquapick.md/.
- **1.4.** The Organizer reserves the right to modify or change these Regulations, with such modifications becoming effective from the date of publication of the additional documents containing these modifications. Any subsequent changes will be available on the official website https://aquapick.md/.
- **1.5.** The campaign is addressed to all owners of oral irrigators and electric Aquapick toothbrushes.

SECTION 2. DURATION AND LOCATION

- **2.1.** The campaign will take place at the physical Aquapick showroom, from 09:00 on April 1st, 2025, to 23:59 on December 31, 2025.
- **2.2.** If the Organizer decides to shorten or extend the duration of the Campaign, this will be communicated to the participants by publishing the information on the website https://www.aquapick.md/, as well as by updating these Regulations.
- **2.3.** The discount on Aquapick irrigators will be offered at the physical Aquapick showroom, upon handing over the old irrigator/electric toothbrush and placing an order for a new Aquapick oral irrigator or electric toothbrush.

SECTION 3. OBJECTIVE OF THE CAMPAIGN

3.1. Through the "PROGRAM RABLA" campaign, Aquapick aims to:

Renew oral care devices and increase accessibility to purchasing a new product.

Promote oral hygiene and raise awareness about its importance.

SECTION 4. CONDITIONS AND MECHANISM OF PARTICIPATION

- **4.1.** To participate in the "PROGRAM RABLA" campaign, the participant must visit the Aquapick showroom and hand over an old oral irrigator or electric toothbrush Aquapick to a consultant. These old products can be either functional or non-functional.
- **4.2. Validation of old products:** The consultant validates the eligibility of the products for the program following a few steps:
- **STEP 1:** The oral irrigator must include the base unit (the part with the motor), the water reservoir, and the charging stand if available.
- **STEP 2:** Electric toothbrushes must include the main body of the toothbrush and the charging stand.
- **4.3. Granting the discount:** Participants receive a discount of up to 25% on the purchase of a new Aquapick product, either an oral irrigator or an electric toothbrush. This discount applies to the price of the newly purchased product. The discount is granted based on the product presented by the consumer, either an oral irrigator or an electric toothbrush.

4.4. Purchasing the new product:

The consumer chooses the desired product and purchases the new oral irrigator with a discount of up to 25%, immediately after the old product brought in has been validated.

SECTION 5. ELIGIBLE PRODUCTS IN THE PROGRAM

5.1. List of eligible products for purchase under the program and the respective discounts:

Product Model	Discount
Stationary Oral Irrigator AQ-350	25%
Portable Oral Irrigator AQ-230	25%
Portable Oral Irrigator AQ-205	10%
Telescopic Portable Oral Irrigator AQ-208	15%
Sonic Electric Toothbrush AQ-102	15%
Sonic Electric Toothbrush AQ-120	25%

SECTION 6. RIGHT TO PARTICIPATE

- **6.1.** By enrolling and participating in the Campaign, participants declare that they agree with the provisions of these Regulations and agree that their personal data will enter the Organizer's database, be processed, and used by the Organizer for the entire duration of the campaign.
- **6.2.** By enrolling in the Campaign, it is considered that participants have known and fully, expressly, and unequivocally accepted these Regulations.
- **6.3.** Upon handing over the old oral irrigator or electric toothbrush in the showroom, the participant will sign a handover-receipt report.
- **6.4.** Participation in the "PROGRAM RABLA" campaign can only be done by handing over an old oral irrigator or an electric Aquapick toothbrush.

SECTION 7. PERSONAL DATA

- 7.1. In accordance with the provisions of Law no. 133 of July 8, 2011, on the protection of personal data (hereinafter referred to as "Law 133/2011"), by participating and enrolling according to these Regulations, it is necessary for participants to provide the Organizer with personal data (e.g., name, surname, phone number, email, address), according to the Regulations and the Enrollment Form.
- **7.2.** Participants declare that they are aware of the processing of their personal data and give their free, express, and unequivocal consent to such processing for the purpose of executing these Regulations and fulfilling legal obligations, including in the fiscal field, in accordance with the provisions of Law 133/2011.
- **7.3.** Participants can withdraw their consent for the processing of their personal data for any of the purposes mentioned above at any time and free of charge, without affecting the legality of the processing activities carried out before the withdrawal. In case of withdrawal of the consent for the processing of data provided for enrollment in the contest, your status as a participant ceases from the moment of withdrawal. In accordance with the applicable legislation in the field of personal data processing, we inform you that you benefit from the following rights: the right to information, the right to access personal data, the right to intervene on personal data, the right to deletion of data ("the right to be forgotten"), the right to restrict processing, the right to data portability, the right to opposition, as well as the right not to be subject to an automatic individual decision, including profiling, which may produce legal effects in relation to you or significantly affect you in a similar manner. To exercise these rights, you can send a written, dated, and signed request to Torris Med S.R.L., headquartered at 23 Mihail Sadoveanu Street, Chisinau, Republic of Moldova, or to the email address: info@aquapick.md.

SECTION 8. JUSTIFICATION DUE TO IMPEDIMENT

- **8.1.** For the purpose of these Regulations, justification due to an impediment means any event that cannot be controlled, remedied, or foreseen by the Organizer, including the Organizer's inability for reasons beyond its control and whose occurrence makes it impossible for the latter to fulfill the obligations assumed by the Regulations.
- **8.2.** If such a situation totally or partially prevents or delays the execution of the Regulations and the continuation of the Campaign, the Organizer will be exempted from liability regarding the fulfillment of its obligations for the period during which this fulfillment is prevented or delayed. If the Organizer invokes justification due to an impediment, it is obliged to communicate this to the participants in the Campaign within 5 working days from the occurrence of the force majeure case.

SECTION 9. DISPUTES

9.1. Any disputes arising between the Organizer and the participants in this Campaign will be resolved amicably or, if this is not possible, the disputes will be settled by the competent Moldovan courts at the Organizer's headquarters.

The participation/performance regulations are freely available to any applicant on the website https://aquapick.md/.

Approved on the 31st of March 2025

By Vitalie Ciobanu, General Director