

SECTION 1. CAMPAIGN ORGANIZER

1.1. The organizer of the "**RABLA PROGRAM**" Campaign is **Torris Med S.R.L.**, a limited liability company registered according to the laws of the Republic of Moldova at the Public Services Agency with registration number (IDNO) 1017600022089, located at 23 Mihail Sadoveanu Street, Chisinau, Republic of Moldova, hereinafter referred to as the "**Organizer.**"

1.2. The campaign will be conducted in accordance with the Official Campaign Regulations (hereinafter referred to as the "**Regulations**"), which are mandatory for all participants. Participants are obligated to adhere to the terms and conditions of these Regulations.

1.3. The Regulations are drafted and will be made public in accordance with the applicable legislation of the Republic of Moldova by being freely available to any person on the official website <https://aquapick.md/>.

1.4. The Organizer reserves the right to modify or change these Regulations, and such changes will come into effect upon the publication of additional acts containing these modifications. Any subsequent changes will be available on the official website <https://aquapick.md/>.

1.5. The campaign is open to all owners of oral irrigators and electric toothbrushes.

SECTION 2. DURATION AND VENUE

2.1. The campaign takes place in the physical Aquapick showroom and aquapick.md, from November 14, 2023, at 09:00 to May 15, 2024, at 23:59.

2.2. In the event that the Organizer decides to shorten or extend the duration of the Campaign, this information will be communicated to participants by publishing it on the website <https://www.aquapick.md/> and by updating these Regulations.

2.3. The Aquapick irrigator discount is provided in the physical Aquapick showroom when turning in the old irrigator/electric toothbrush and placing an order for a new Aquapick oral irrigator or electric toothbrush. The same applies to the online method by completing an online form and delivering the old product to the address of the Aquapick showroom. After receiving the old product, Aquapick will deliver the new product to the sender's address who sent the old product.

SECTION 3. CAMPAIGN OBJECTIVE

3.1. Through the "**RABLA PROGRAM**" campaign, Aquapick aims to:

Renew oral care devices and increase accessibility to purchasing a new product.

Promote oral hygiene and raise awareness of its importance.

SECTION 4. PARTICIPATION CONDITIONS AND MECHANISM

4.1. To participate in the "**RABLA PROGRAM**" campaign, the participant can choose one of two methods.

Method 1: Register online by completing the form in the selected language on the website:

in Romanian: <https://aquapick.md/program-rabla/>

in English: <https://aquapick.md/en/trade-in-program/>

Send the old device, which can be an oral irrigator or an electric toothbrush, to the physical address of the Aquapick showroom: 10/2 Mihail Sadoveanu Street, Chisinau, Republic of Moldova, assuming the delivery fee for the product.

Method 2: Visit the Aquapick showroom and hand over an old oral irrigator or electric toothbrush to a consultant. These old products can be functional or non-functional.

VALIDATION OF OLD PRODUCTS: The consultant validates the eligibility of products for the program by following a few steps.

Step 1: The oral irrigator must contain: the main unit (the part that includes the motor), the water reservoir, the charging stand if provided.

Step 2: Electric toothbrushes must contain the main body of the toothbrush and the charging stand.

Granting the discount: Participants benefit from up to 25% discount on the purchase of a new Aquapick product, either an oral irrigator or an electric toothbrush. This discount applies to the price of the newly purchased product and is determined based on the product presented by the consumer, either an oral irrigator or an electric toothbrush.

Purchase of the new product:

For participants who have visited the showroom: The consumer selects the desired product and purchases the new oral irrigator with a up to 25% discount immediately after the validation of the old product brought in.

For participants who have completed the online form: After the product reaches the address of the Aquapick showroom, a dedicated consultant will assess its eligibility. Subsequently, the consultant will contact the customer to confirm the choice of the new product and coordinate the delivery. The selected product will be shipped to the consumer, benefiting up to 25% discount.

SECTION 6. RIGHT TO PARTICIPATE

6.1. By registering and participating in the Campaign, participants declare that they agree to the provisions of these Regulations and agree that their personal data will enter the Organizer's database, to be processed and used throughout the campaign.

6.2. By participating in the Campaign, participants are considered to have fully, expressly, and unequivocally known and accepted these Regulations.

6.3. When handing over the old oral irrigator or electric toothbrush in the showroom, the participant will sign a handover protocol.

6.4. Participation in the "**RABLA PROGRAM**" campaign can only be done by handing in an old oral irrigator or electric toothbrush.

SECTION 7. PERSONAL DATA

7.1. In accordance with the provisions of **Law No. 133 of July 8, 2011, regarding the protection of personal data (hereinafter referred to as "Law 133/2011")**, by participating and registering according to these Regulations, participants need to provide personal data (e.g., name, surname, phone number, email, address) to the Organizer, following the Regulations and Registration Form.

7.2. Participants declare that they are aware of the processing of their personal data and freely, expressly, and unequivocally consent to such processing for the purpose of executing these Regulations and fulfilling legal obligations, including those in the fiscal field, in accordance with the provisions of Law 133/2011.

7.3. Participants can withdraw their consent for the processing of their personal data for any of the mentioned purposes at any time and free of charge, without affecting the legality of processing activities carried out before the withdrawal. In case of withdrawal of consent for processing the data provided for registration in the competition, your status as a participant ceases from the moment of withdrawal. In accordance with applicable personal data processing legislation, you are informed that you have the following rights: the right to information, the right of access to personal data, the right to intervene on personal data, the right to erase data ("the right to be forgotten"), the right to restrict processing, the right to data portability, the right to object, as well as the right not to be subject to an individual automated decision, including profiling, which could produce legal effects concerning you or similarly affect you significantly. To exercise these rights, you can submit a written, dated, and signed request to Torris Med S.R.L., located at 23 Mihail Sadoveanu Street, Chisinau, Republic of Moldova, or by email at **info@aquapick.md**.

SECTION 8. JUSTIFICATION DUE TO AN IMPEDIMENT

8.1. For the purpose of these Regulations, justification due to an impediment means any event that cannot be controlled, remedied, or foreseen by the Organizer, including the Organizer's inability for reasons beyond its control, and whose occurrence puts the Organizer in the impossibility of fulfilling its obligations under the Regulations.

8.2. If such a situation prevents or partially delays the execution of the Regulations and the continuation of the Campaign, the Organizer will be exempt from liability for the performance of its obligations for the period in which such performance will be prevented or delayed. In case the Organizer invokes the justification due to an impediment, it is obliged to notify Campaign participants within 5 working days from the occurrence of the force majeure.

SECTION 9. DISPUTES

9.1. Any disputes arising between the Organizer and participants in this Campaign will be resolved amicably, or if this is not possible, the disputes will be settled by the competent Moldovan courts at the Organizer's headquarters.

The participation/conduct Regulations are freely available to any applicant on the website <https://aquapick.md/>.

Approved on 13.11.2023

By: Vitalie Ciobanu, General Director